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February 6, 2015

To All Our DeCare Dental Partners:

As I am sure you have heard by now there has been an external cyber-attack on Anthem Inc. where some information has been compromised. First and foremost, the database that was compromised is NOT connected to any of our DeCare Dental systems and we do not share data with this database. Therefore, rest assured, based on what we know now, there is no evidence that any dental data was compromised in anyway and remains secure.

Despite Anthem's best in class efforts and comprehensive security environment, Anthem Blue Cross Blue Shield was the target of a very sophisticated attack. Once the attack was discovered, Anthem immediately made every effort to close the security vulnerability, contacted the FBI and began fully cooperating with their investigation. Anthem has also retained Mandiant, one of the world's leading cybersecurity firms, to evaluate its systems and identify solutions based on the evolving landscape.

As part of an FAQ in an Anthem microsite responding to the breach, "DeCare" was listed as an impacted brand. This is incorrect, and has caused much confusion. The reference to "DeCare" was removed from the microsite today.

DeCare Dental will continually monitor the situation and as we learn more we will share any new information that may affect our Dental Partners. Again, there is no evidence of any dental information of our dental partners being compromised in any way.

I want to personally apologize to you for any concerns this may have created for you and your clients. We will continue to do everything in our power to make our systems and security processes better and more secure as a result of this attack.

Please share this information with anyone in the dental community that has a question or concern. Please contact your account manager if you have additional questions.

Sincerely,

A handwritten signature in black ink, appearing to read "Dani Fjelstad", written in a cursive style.

Dani Fjelstad, President  
DeCare Dental, LLC